Information Technology – Cyber Security Support Technician Required Competencies

Required Competencies
Prioritization *Manages multiple tasks and shifting priorities.*
Threat Detection, Prevention, and Mitigation *Uses and configures tools and technologies to detect, mitigate and prevent potential threats.*
Network and Firewall Maintenance and Management *Installs, configures, tests, operates, maintains, and manages networks and their firewalls including hardware and software that permit sharing and transmission of information.*
Security Processes, Protocols, and Documentation *Uses company processes, protocols, and documentation to monitor and respond to security incident and event management alerts.*
Confidential Information Handling *Ensures the privacy of sensitive data at all times.*
Access Controls *Consistently performs job functions with the mindset of who can and should access data and systems.*
Server Security *Installs, configures, troubleshoots, and maintains server configurations to ensure their confidentiality, integrity, and availability; also manages accounts, firewall configuration, and patch and vulnerability management.*

Optional Competencies
DevSecOps *Uses knowledge of secure coding practices to contribute to maintaining code security.*
Cloud Security *Installs, configures, troubleshoots, and maintains cloud configurations to ensure their confidentiality, integrity, and availability.*